



Charge Nurse: Creating a Culture of Safety

When:

Wednesday, June 26, 2024
Program: 9 a.m.–5 p.m.

Where:

Live virtual session

Contact:

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Cost:

\$150 for HASC hospital members
\$175 for non-acute stakeholders

Sponsored by:

Hospital Association of Southern California (HASC) and Flex Ed

Session Description

The Joint Commission and the Institute for Healthcare Improvement recognize that safe patient care begins with a culture of teamwork and trust in which all staff feel safe bringing up concerns and ideas to improve care.

As a nurse leader, you'll learn how to foster a culture of safety in this advanced course. You'll begin with a brief review of charge nurse leadership basics. You'll then expand your focus to gain skills in improving customer service, responding to critical events and ensuring your unit is always prepared for surveys and audits.

Course Objectives

Following this course, you'll be able to:

- Describe the charge nurse relationship with all team members
- Understand your role in patient satisfaction
- Assess your unit's readiness for any type of survey
- Take steps to improve your unit's safety culture
- Lead the response to critical events and follow up as needed

Who Should Attend?

Charge nurses looking to take their leadership skills to the next level.

FACULTY

Mark Kaliher, RN

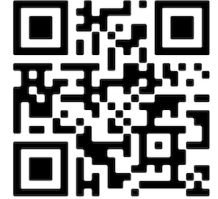
Mark Kaliher has over 20 years of nursing experience, mainly in emergency departments. He currently works as a charge nurse at Bear Valley Community Hospital, San Bernardino County. Kaliher has served with a variety of teams through many years of registry work and critical care transports. Over the past 10 years, he has also led courses through FlexEd and HASC, becoming one of their most popular instructors. Many students say he's able to explain complex material in a way that's easy to understand. Kaliher's humor and passion for nursing make each course an enjoyable experience.

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Register online: Scan QR code or visit www.hasc.org/safety-culture/
Registration fees include materials,
continuing education credits and certificate.

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 \$175 for non-acute stakeholders

First name _____ Last name _____ Nickname _____
Organization _____
Title _____
Address _____ City _____ State _____ Zip _____
Phone (____) _____ Email (*required*) _____

Continuing Education Signup

- Provider approved by the California Board of Registered Nursing, Provider no. 08593, for 8 contact hours. Circle one: RN LVN CNA PA RT PT Other: _____
Professional license number _____
Registrations received without BRN numbers will not receive CE certificates.

IMPORTANT INFORMATION

- Registration deadline: **June 19, 2024.**
- Valid payment information must be received with your registration.
- Make check payable and mail to:
HASC, FILE 1361, Pasadena, CA 91199-1361
- You may be photographed or videotaped at the event. HASC reserves the right to use these photos and videos in promotional, marketing, educational and other materials.
- This course is presented by Flex Ed and could be offered by your hospital in the future. If your hospital is a Flex Ed client, check with your organization to learn about future offerings that may be at no charge to you. If you wish to

continue registration at this point, HASC will offer a discount. If you're unsure whether your hospital is a Flex Ed client, please click [here](#).

SPECIAL NEEDS or QUESTIONS

For ADA assistance or general registration questions, contact hasceducation@hasc.org.

CANCELLATION

- Program cancellations received in writing by June 19, 2024, will be subject to a \$50 processing fee.
- We welcome substitutions.
- Refunds will not be granted after June 19 or for no-shows. Fees are not transferable to other programs.