

Creating a Culture of Safety



Charge Nurse:
Creating a
Culture of Safety

OVERVIEW

The Joint Commission and the Institute for Healthcare Improvement recognize that safe patient care begins with a culture of teamwork and trust in which all staff feel safe bringing up concerns and ideas to improve care.

As a nurse leader, you'll learn how to foster a culture of safety in this advanced course. You'll begin with a brief review of charge nurse leadership basics. You'll then expand your focus to gain skills in improving customer service, responding to critical events and ensuring your unit is always prepared for surveys and audits.

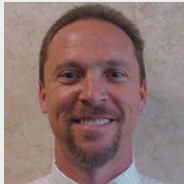
Following this course, you'll be able to:

- Describe the charge nurse relationship with all team members
- Understand your role in patient satisfaction
- Assess your unit's readiness for any type of survey
- Take steps to improve your unit's safety culture
- Lead the response to critical events and follow up as needed

Who Should Attend?

Charge nurses looking to take their leadership skills to the next level.

Facilitator



Mark Kaliher, BSN, MSN, RN has over 20 years of nursing experience, primarily in the emergency department. He currently works as a charge nurse at Bear Valley Community Hospital in San Bernardino County. Kaliher has experience working with a variety of teams through many years of registry work and critical care transports. For the past 10 years, he has also led courses through FlexEd and HASC, becoming one of their most requested instructors. Students consistently say he's able to take complicated concepts and make them easy to understand. His humor and passion for nursing make each course an enjoyable experience.

REGISTER NOW

Virtual Creating a Culture of Safety



REGISTER ONLINE

Scan the QR code to register online, or visit www.hasc.org/safety-culture



Program date: Thursday, June 26, 2025

Check-in: 9 a.m. Pacific Time

Event: 9 a.m.-5 p.m.

Program cost

\$176 per person (for HASC hospital members)

\$228 per person (for non-members)

Continuing Education Credits

Provider approved by the California Board of Registered Nursing, Provider no. 08593, for 8 contact hours.

IMPORTANT INFORMATION

Registration deadline: June 19, 2025.

Valid payment information must be received with your registration.

Make check payable and mail to: HASC, FILE 1361, Pasadena, CA 91199-1361. You may be photographed or videotaped at the event. HASC reserves the right to use these photos and videos in promotional, marketing, educational and other materials.

This course is presented by Flex Ed and could be offered by your hospital in the future. If your hospital is a Flex Ed client, check with your organization to learn about future offerings that may be at no charge to you. If you wish to continue registration at this point, HASC will offer a discount. If you're unsure whether your hospital is a Flex Ed client, please click [here](#).

SPECIAL NEEDS or QUESTIONS

For ADA assistance or general registration questions, contact [Sherita Aquino](#), saquino@hasc.org or (213) 538-0767.

CANCELLATIONS

Program cancellations received in writing by June 19, 2025, will be subject to a \$50 processing fee.

We welcome substitutions.

Refunds will not be granted after June 19 or for no shows. Fees are not transferable to other programs.

CONTACT

[Sherita Aquino](#), saquino@hasc.org or [Sharri Dixon](#) at sdixon@hasc.org.

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