

# HSS Inc.

Training Solutions for Workplace Violence Prevention



## Health Care Focused Training

Focused on health care security since 1967, HSS Inc. of Denver, Colo. is a national leader in the field. HSS offers multiple options in its Techniques for Effective Aggression Management (TEAM) training courses. What's more, TEAM courses are modular, letting you tailor training to risk levels in each department—and to your budget.

## TEAM Essentials

Available in instructor-led and e-learning formats, TEAM Essentials teaches staff to recognize factors, hazards and situations that can escalate to aggression or violence. Participants leave the course with knowledge and skills to confidently manage disruptive behavior and keep themselves and others safe.

## TEAM Advanced

This two-hour, instructor-led course teaches health care specific strategies and skills designed to protect staff and patients from physical attack. Instructors use hands-on exercises and simulations to build the confidence needed to use techniques in real life.

## TEAM Instructor

Teaches in-house staff to effectively present TEAM Essentials and TEAM Advanced courses, to ensure that their fellow employees have the skills and confidence needed to handle aggressive and violent behavior safely.

Recently-updated California Division of Occupational Safety & Health (Cal/OSHA) standards are now in effect in the state.

The regulations require health facilities, home health, and hospice providers and emergency responders to develop workplace violence prevention plans, assess the workplace, correct identified hazards, train employees and keep records related to workplace violence incidents.

The regulations also require hospitals to report specified incidents to Cal/OSHA.



## Contact

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