



Pandemic Recovery Consulting Services



Safe in the knowledge

After-Action Reporting

As organizations begin their recovery efforts from the impact of COVID-19, it is important efforts focus on the integration of lessons learned and preparation for subsequent pandemic waves and other disasters. The development of an After-Action Report and an Improvement Plan (AAR/IP) is an important tool in this recovery process. These resources highlight performance strengths and areas of opportunity related to an organization's response and recovery efforts during an incident. The reports also provide recommendations for improvement. The AAR/IP summarizes events and analyzes performance of critical tasks. It also evaluates achievement of the incident objectives and demonstration of the overall capabilities of the organization.

Improvement Planning

The IP portion of an AAR/IP converts lessons learned from this pandemic into concrete, measurable steps that result in improved response capabilities. It specifically details the actions organizations can take to address each recommendation presented in the AAR/IP, assigns responsibility for taking the action and provides a timeline for completion. These corrective actions may highlight the need for additional training, formalized planning, and/or equipment acquisition. The corrective actions are prioritized, assigned completion dates, delegated to responsible parties, and tracked to completion. This ensures tangible benefits to preparedness and improves organizational resiliency.

HSS Services

HSS' team of Emergency Management and Business Continuity professionals have extensive expertise managing the After-Action process for numerous organizations across the country. Based on the needs of the organization, HSS can facilitate After-Action Meetings to gather relevant data, develop comprehensive After-Action Reports, and Improvement Plans. HSS also partners with clients and assists with fulfilling Improvement Plan items, providing a turn-key option to accelerate incident response and recovery. We have the ability and skill to support your organization, let us know how we can help.

HSS Expertise

EM Solutions® by HSS addresses the needs of our clients by offering a variety of Emergency Management and Business Continuity services to include assessments, planning, training and exercise offerings. Working closely with customers, we continually adapt our services to ensure they keep pace with customer needs and have the flexibility, features, and economies of scale that customers seek.

With a 52-year history of success and a strong balance sheet, HSS has the longevity and financial stability you seek in a business relationship. We offer you unparalleled, world class service from an industry-leading team of subject matter experts who act in the best interests of our client partners. Our service and our people have earned us an industry-leading 91 percent customer retention rate. This approach has led us to a position of national leadership and strength as an enterprise resiliency partner.



EMERGENCY MANAGEMENT AND ENTERPRISE RESILIENCY

Contact: Christopher Sonne, CHEC, CBCP
Senior Director, Emergency Management
Tel: 855-477-2871
Email: csonne@hss-us.com
Web: hss-us.com

Safe in the knowledge