

## Medical Debt and Presumptive Eligibility RFP: Portal Solution

### RFP Release Announcement

The **Hospital Association of Southern California (HASC)** in collaboration with **L.A. Care** and **Los Angeles County Department of Public Health (DPH)** is soliciting proposals from qualified vendors to design, develop, and implement a centralized financial assistance and presumptive eligibility portal to support enhanced presumptive eligibility screening across area hospitals within L.A. County. The identified partner will configure and operate a HIPAA compliant, multi tenant portal that brokers single and batch presumptive eligibility screenings between participating hospitals and one or more third party data vendors. The solution will use an integration platform and a low code admin user interface and must support SMART on FHIR launch with patient in context. This bi-directional portal will allow L.A. County hospitals to securely query and access individual, demographic, financial, and enrollment data from credit vendors and eventually state income databases (future state).

The purpose is to streamline financial assistance and presumptive eligibility screening processes, reduce administrative burden, and improve consistency and equity across hospitals in the County. The overall goal is to improve the rates of coverage for eligible individuals to decrease the rate and total volume of medical debt year over year. This RFP will be facilitated with support from **COPE Health Solutions**, which is a consulting firm located in Los Angeles. RFP Responses are due by **December 12, 2025**. Key dates for the RFP submission and review process can be seen below:

Event	Date
RFP Issue Date	November 7, 2025
Questions & Requests for Clarification (Please submit via email)	November 14, 2025
Response to Questions & Requests for Clarification	November 21, 2025
RFP Proposal Due Date	December 12, 2025
Notification of Finalists for Interview	December 19, 2025
Finalist Presentation/Interviews	January 5-January 7, 2026
Notification of Apparent Winner/Provisional Award*	January 19, 2026
Estimated Contract Execution Date	February 20, 2026
Commencement of Engagement	February 20, 2026
*Designated Point of Contact	Evan King: <a href="mailto:eking@copehealthsolutions.com">eking@copehealthsolutions.com</a>