



INDUSTRY-RECOGNIZED APPRENTICESHIP PROGRAMS (IRAPs)

An efficient, competency-based workforce training model

Dallas College received federal funding from the Department of Labor to scale apprenticeships in health care under award number HG-33032-19-60-A-48.

Last updated: 07/27/2022



About the Presenters

Amy Mackenroth, MA
Sr. Managing Director,
Workforce Development
Dallas College



Jeremy Sadlier, MAOL, CHHR Executive Director, American Society for Healthcare Human Resources (ASHHRA)



Roy Swift, PhD, COL, Retired Executive Director Workcred



Outline



- Agenda:
 - Workcred, ASHHRA, & Dallas College (DC) Overview
 - Project Overview
 - Why Apprenticeship
 - Industry-Recognized Apprenticeship Programs (IRAPs)
 - **✓** Occupations
 - **✓** Benefits
 - ✓ Alternative to DOL Registered Apprenticeship Programs (RAP)
 - √ Set Up Steps

- Key Takeaways:
 - Apprenticeship is a great retention tool
 - 2. Apprenticeship has evolved to a new, industry-driven model
 - IRAPs are a competency-based, work-and-learn program that are recognized and validated by a 3rd party
 - 4. IRAPs are capstoned with an industry-recognized certification



About Workcred



Mission: To strengthen workforce quality by improving the credentialing system, ensuring its ongoing relevance, and preparing employers, workers, educators, and governments to use it effectively.

Vision: A labor market which relies on the relevance, quality, and value of workforce credentials for opportunities, growth, and development.



About ASHHRA



Mission: To advance health care through the support and development of a knowledgeable and connected network of human resources professionals by providing innovative resources, tools and strategies.

Vision: An inspired community of health care human resources professionals that reaches its highest potential as a catalyst for positive change in an evolving health care landscape.



About Dallas College

Mission: To transform lives and communities through higher education.



Strategic Priority: Serve as the primary provider in the talent supply chain in North Texas while expanding and scaling work-based learning programs nationally.



\$16.2 Million DOL Grant



Develop & Scale Apprenticeships in Health Care

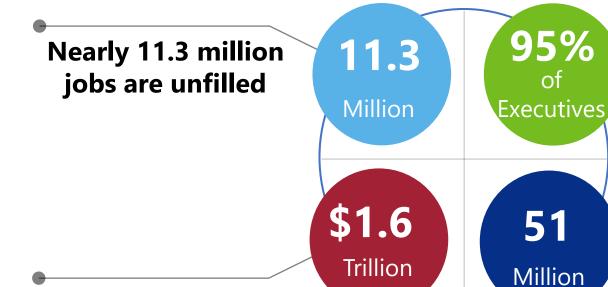
Dallas College has partnered with the following organizations for the development of IRAPs:

- American Hospital Association (AHA) & American Society for Health Care Human Resources Administration (ASHHRA)
- Workcred
- Bufflehead Strategies LLC
- Solutions for Information Design LLC
- DoD Force Education and Training
- National associations and credentialing bodies relevant to each occupation
- Employers

Dallas College IRAPs are/will be recognized by the ANSI National Accreditation Board (ANAB).

Why Apprenticeship?





In 2022, 95% of executives say workers lack necessary skills

Total American student debt surpasses \$1 trillion and average college student debt \$28,950

Trending in a review of 51 million job postings from 2017-2020 show employers are moving away from degree requirements

636,000

Apprentices Nationwide in More than 1,000 Occupations



\$300,000

Amount Workers Who Complete Apprenticeship Programs Earn More Over a Lifetime Than Peers



Dallas College Goal: 50K Apprentices by 2030



\$60,000



Average Starting Salary of Worker Who Completes an Apprenticeship Program



\$0

Apprentice Debt After Completing a DC Apprenticeship Program



Industry-Recognized Apprenticeship Programs (IRAPs)

To close the growing skills gap, the Department of Labor has **expanded apprenticeship models**. IRAPs were created as an alternative, high-quality apprenticeship opportunity, designed to appeal to industries that had not yet adopted the model.



IRAPs seek to bridge the **gap** between a valuable credential and practice in the field, ensuring sustainable relevance.



IRAPs are high-quality, competency-based, on-the-job learning opportunities that prepare the apprentice to obtain at least one industry-recognized credential.

Industry-Recognized Apprenticeship Programs (IRAPs)



Preceptors/Mentors go through training to ensure apprentices are consistently evaluated using **observation** and **demonstration**. Assessment of competencies occurs daily, at designated intervals and the IRAP culminates with one or more third-party, assessment-based industry-recognized credential. This approach is rarely met by any type of credential.



Apprentices are awarded credit for prior learning and experience in order to focus on gaining the skills necessary to be successful in the occupation.



IRAPs are recognized and evaluated annually a 3rd-party Standards Recognition Entity. Ours is the ANSI **National Accreditation Board (ANAB).**

IRAP Structure



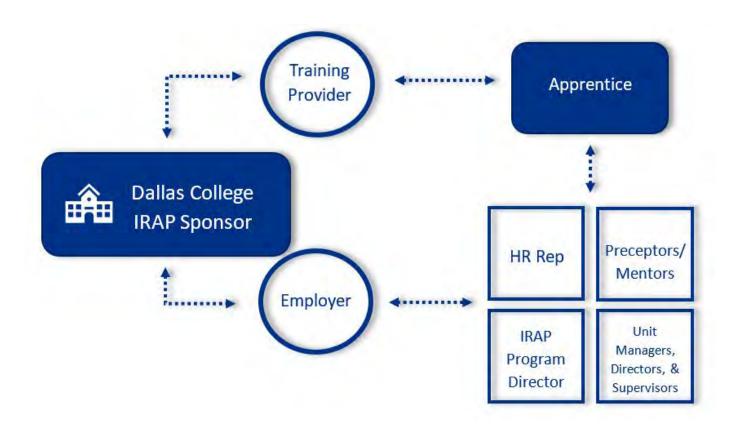
This program is ..

- Partially funded by the Department of Labor
- Recognized by the ANSI National Accreditation Board (ANAB)
- Sponsored by Dallas College
- Directed by the employer
- Apprentices learn most competencies on-the-job; course(s) are all online
- Preceptors receive training

- Coordinated with a national recognized certification body
- Bridge non-certified to certified through the IRAP
- Competencies are designed to assure that the apprentice is equipped to pass the certification exam
- Web-based tool for tracking competencies
- Preceptor training to ensure confidence for training and implementation of adult learning principles

IRAP Structure





Occupations



Industry-Recognized Apprenticeship Programs (IRAPs)



Health Care Culinary Services





MRI Technologist





Health Care Supply Chain





Sterile Processing Technician





Health Care Facility Management (expected by Fall 2022)



Medical Billing & Coding (expected by December 2022, or sooner)



Certified Medical Assistant (expected by December 2022, or sooner)

フててフフててフててフフててフててフフててフててフフててフフててフてててフててて



Employer Benefits

Industry-Recognized Apprenticeship Programs (IRAPs)

While Grant Funding Permits:

(first come, first served)

- \$3,000 one-time incentive fee per location where program(s) is launched (funds can be used at your discretion for program reinvestment, etc.)
- \$150 incentive per apprentice that completes program
- Funding for related instruction (courses)
- Funding for certification exam

Employer Benefits



Industry-Recognized Apprenticeship Programs (IRAPs)



3rd pillar of healthcare employee training

➤ Medical education, clinical rotations, IRAPs



Just-in-time, efficient, competency-based training without the fluff



Employee productivity



Bolster recruitment – external and internal candidates



Coverage of most training costs (as funding permits)



Reduced turnover, increased engagement/loyalty



SMEs have done the hard work of program development



Community benefit



★★★ Better patient outcomes



Substantial return on investment



Prior learning and experience assessment opportunity in advance of job offer and meet apprentices where they are



Typical Timeline for IRAP Set Up

Now

Program Set Up

- Select program leadership (program director and HR)
- Identify potential preceptors
- 3. Determine IRAP start date and cohort cycle/ frequency
- 4. Review and prepare documents and paperwork, including agreements and IRAP Framework

4-6 Weeks Prior To Start

Apprentice Selection

- Post apprentice position for hire (if applicable)
- Select internal and/or external candidates using established IRAP process
- Gather required documents

 (apprenticeship application, eligibility documents)

2 Weeks Prior To Start

Training & Preparation

- 1. Train preceptors
- 2. Conduct prior learning assessment for all apprentices; review resume, job description, interview as necessary
- 3. Confirm related instruction timeline

Launch IRAP

<u>Day 1</u>

 Hold orientation for program director, preceptors, and apprentices (include training on ApprentiScope for competency tracking)









Amy Mackenroth amy.mackenroth@dallascollege.edu 718.300.7620 (cell)



Jeremy Sadlier jeremy.sadlier@ashhra.org





Roy Swift rswift@workcred.org



IRAP Occupations



Culinary Services



Culinary Services



Rigorously developed occupational training program in culinary services that combines on-the-job work experience with technical/classroom study



Designed to develop useful job skills for individuals entering the culinary workforce and incumbent workers who need upskilling



Successful apprentices will earn at least one of three stackable credentials from the American Culinary Federation:

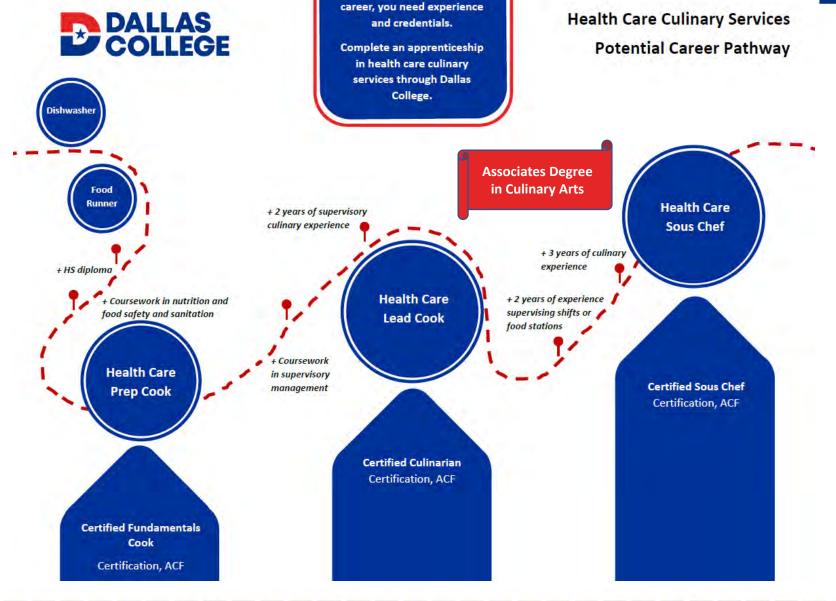
- Certified Fundamentals Cook®
- Certified Culinarian[®]
- Certified Sous Chef®











To take a step up in your



Culinary Services Competency Domain Examples

Recipes & Menu Implementation

Cooking Methodology

Food and Product Handling

Meal Preparation

Food Presentation

Culinary Nutrition

Culinary Math

Safety & Sanitation

Communication

Leadership







Rigorously developed occupational training program that combines on-the-job work experience with technical/classroom study



Designed to develop useful job skills for individuals entering the MRI workforce





Successful apprentices will earn a certification as a Registered MRI Technologist from the American Registry of Magnetic Resonance Imaging Technologists ® (ARMRIT)

➤ The American Registry of Radiologic Technologists® (ARRT) MRI certification is a planned addition for 2023



Note: this IRAP requires employer tuition assistance





Dallas College / Tesla Institute of MRI Technology

Online didactic training and in-person, on-the-job clinical training

Industry-Recognized Apprenticeship Program (IRAP)

- a) 1,000 hours clinical training
- b) Competency-based
- c) ScanLabMR simulator training
- d) \$9,500 full tuition:
 - a) \$3,500 covered by Dallas College DOL grant funds (while grant funds remain available)
 - b) \$1,000 payment by apprentice (skin in the game)
 - c) \$5,000 requested employer tuition assistance



MRI Technologist Competency Domains

MRI Physics

Safety, Patient Care & Management

Image Quality

MR Cross-Sectional Anatomy

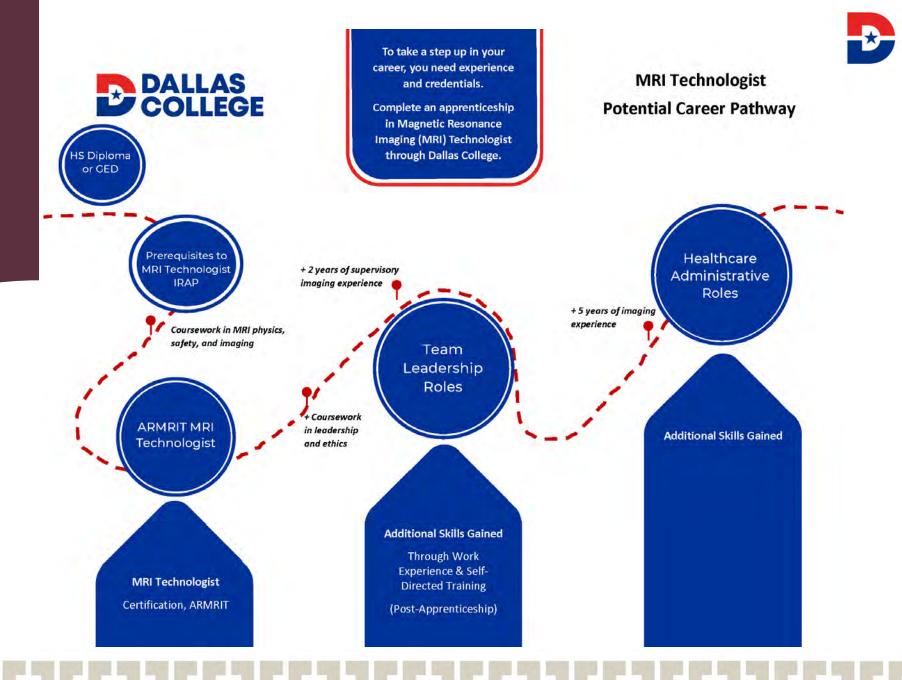


Online Didactic Coursework

Orientation	Gradients: Principles & Applications
IV Insertion	Pulse Sequences I
Overview of MRI	Cross-Sectional Anatomy II (Body)
History of MRI & Magnetism	Pulse Sequences II
MRI Instrumentation I (Magnets)	Image Quality: Parameters Controlling SNR and Resolution (Parameter Effects)
Subatomic Principles of Magnetic Resonance	Image Quality & Artifacts
MRI Safety I (Magnetic Field Safety)	Contrast Media: Application & Safety
MRI Safety II (RF Heating, Implant Safety, Acoustic Noise Safety)	Cross-Sectional Anatomy III (Musculoskeletal)
Cross-Sectional Anatomy I (Head and Spine)	MRI Instrumentation II: Surface Coil Technology
Contrast Mechanisms	Topics in Healthcare Leadership (includes ethics)

ScanLabMR – Simulation Training

MRI Technologist: Career Pathway





Sterile Processing Technician



Sterile Processing Technician



Rigorously developed occupational training program that combines on-the-job work experience with technical/classroom study



Designed to develop useful job skills for individuals entering the health care sterile processing workforce



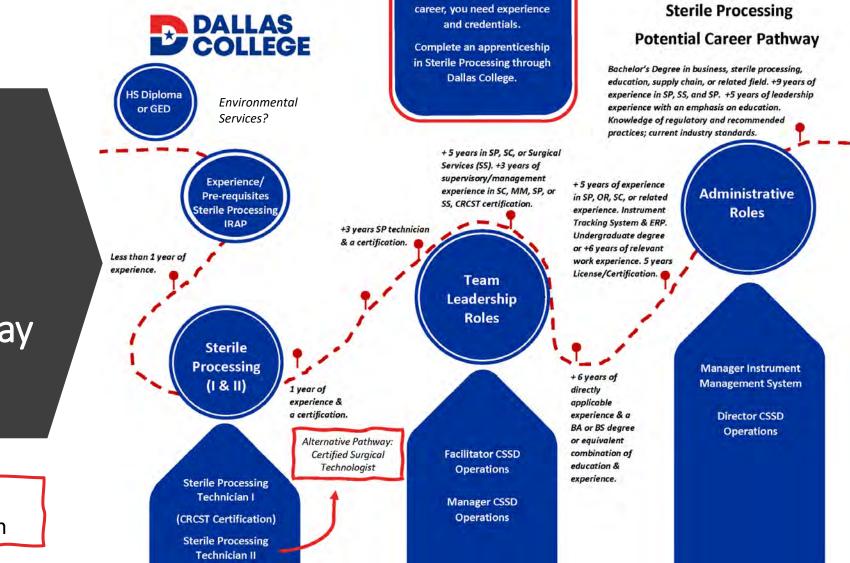
Successful apprentices will earn the Certified Registered Central Service Technician® (CRCST)

> A surgical tech credential may be added as a stackable option in 2023









To take a step up in your

Sterile
Processing
Technician:
Career Pathway

Possible stacked credential: Surg Tech



Sterile Processing Technician Competency Domains

Cleaning, Decontamination, & Disinfection

Preparation & Packaging

Sterilization Process

Documents & Record Maintenance

Customer Relations

Sterile Storage & Inventory Management

Patient Care Equipment



Health Care Supply Chain



Supply Chain Professional



Rigorously developed occupational training program that combines on-the-job work experience with technical/classroom study

Designed to develop useful job skills for individuals entering the health care supply chain workforce and incumbent workers who need upskilling



Successful apprentices will earn at least one of three stackable credentials:

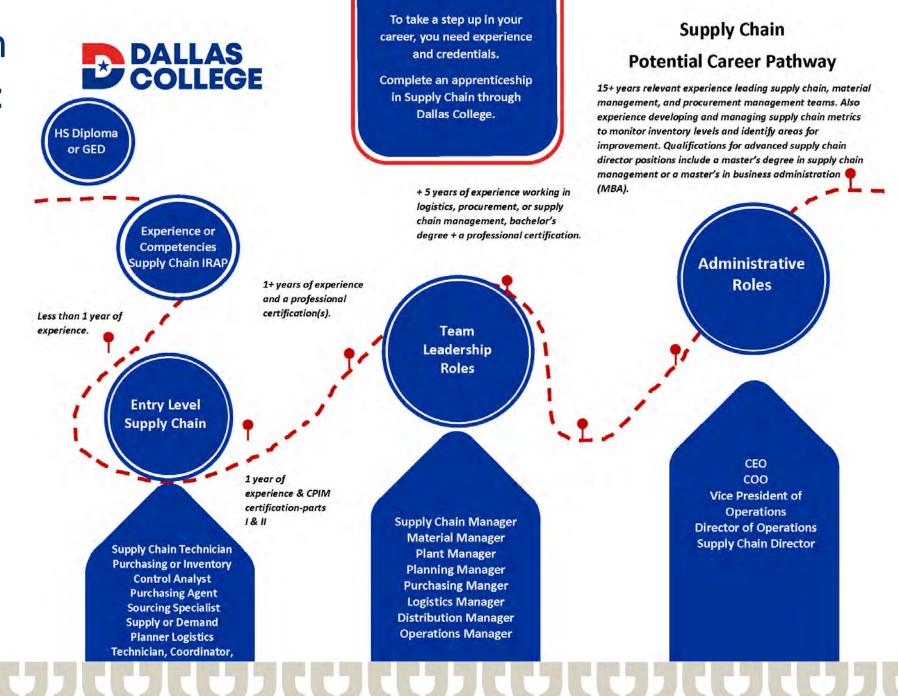
- Certified in Production and Inventory Management® (CPIM 2 parts)
- Certified Supply Chain Professional[®] (CSCP)
- Certified Materials & Resources Professional® (CMRP) (planned addition for 2023)





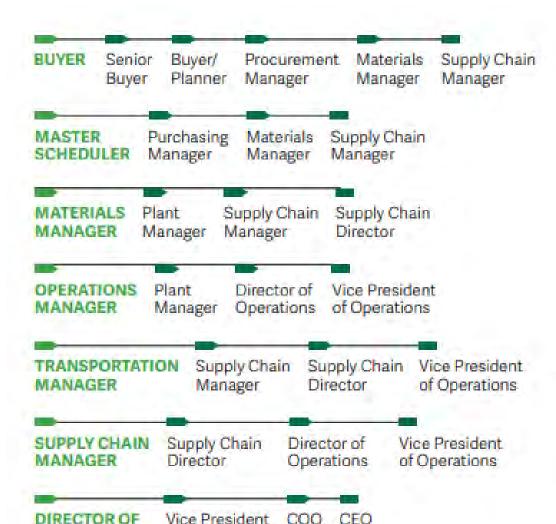


Supply Chain Professional: Career Pathway





Supply Chain Professional: Career Pathway







of Operations

SUPPLY CHAIN



Supply Chain Professional Competency Domain Examples

Math, Reading, & Writing

Personal Effectiveness

Supply Chain Fundamentals

Strategy Development

Technology, Project Management

Operations Management, Planning & Organizing

Distribution

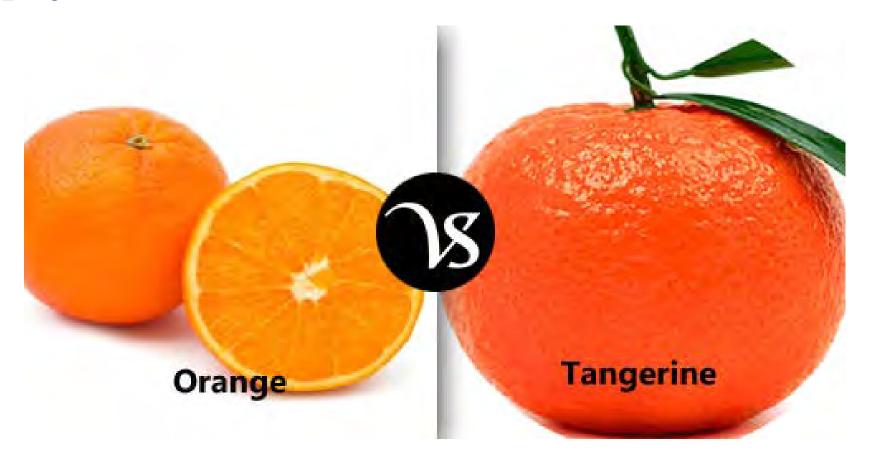
Warehouse, Transportation
Management

Strategic Sourcing / Strategy Application

Risk Management

RAP or IRAP?







Comparing IRAPs & Registered Apprenticeships

Similarities:

- > OJT
- > Related instruction
- > Laws
- > Apprentices are paid a full-time salary

Differences:

- ➤ Benchmark for credentials and industryrecognition; stackable
- > Credit for prior learning/experience
- > Time
- Measure of progress
- Competency-aligned instruction
- Mentor training
- Origination and focus
- > Recognition
- > Annual program review
- > Industries