Southern California PPE Consortium Program

Buyer Onboarding Instructions

Instructions to complete the Letter of Agreement (LOA) and begin ordering PPE from Dell Corning.

- 1. Review Letter of Agreement (LOA):
 - A. **3-Year LOA**: Prices guaranteed for three years, then renegotiated.
- 2. Select PPE items to purchase (see LOA Exhibit A-1: Products and Price Schedule, pages 3 6).
- 3. Decide if PPE will be purchased directly with Dell Corning, or through a Distributor:
 - A. Purchase Direct with Dell Corning:
 - I. Buyer will provide Dell Corning with estimated volumes by SKU to be purchased during contract period.
 - II. Buyer will sign LOA and email to Dell Corning with the completed new customer form at PPE@DellCorning.com. Dell Corning will countersign LOA.
 - III. Buyer can begin ordering PPE directly from Dell Corning via email. All orders will be acknowledged when received. EDI is available; certain criteria must be met.

B. <u>Purchase through a Distributor</u>:

- I. Buyer will instruct Distributor to purchase supplies from Dell Corning, and make introduction between Distributor and Dell Corning. Email: PPE@DellCorning.com.
- II. Buyer to provide estimated volumes by SKU, and negotiate terms with Dell Corning to begin purchasing items.
- III. Buyer will complete New Customer form, and complete and sign LOA with Dell Corning. Dell Corning will countersign LOA.
- IV. Once agreement is complete, Buyer will begin ordering PPE through Distributor.

All products are warehoused in, and will be shipped from, Southern California.

Dell Corning contact information:

Email: PPE@DellCorning.com

Telephone: 888-883-3355

Address:

Dell Corning 575 John Dodd Road Spartanburg, SC 29303